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VIEWING YOUR ELECTRONIC HEALTH RECORDS ONLINE
You Must Have Registered for Online Services to Access your Records

Name: Date of Birth:
Mobile N^o: Home Phone N^o:
E-mail: * Postal Code:

To register you must be a patient at this practice with online access. If so, please proceed

- | | | |
|---|---|----------------------|
| 1 | I am answering this questionnaire for myself
If No please state your relationship. | Yes No |
| 2 | Can you read and understand English? | Yes No |
| 3 | Have you registered for online access for repeat prescriptions and appointments? | Yes No |
| 4 | Are you happy to use passwords to access your records? | Yes No |
| 5 | After you have been to the doctor or to the hospital, you can check if the encounter
has been recorded and what was discussed.
Do you agree this is a good reason to have access to your records? | Yes No |
| 6 | Would you like to feedback what you think of the Records Access System? | Yes No |
| 7 | There may be an instance when accessing your medical records online, you may
read some information that could be shocking or upsetting. What do you do if this
happens and you cannot speak to your doctor/nurse immediately.
(Please tick all that apply)
<input type="checkbox"/> Not view the test results but wait until you see a doctor/nurse
<input type="checkbox"/> Panic and get worked up
<input type="checkbox"/> Look at reputable web sites like NHS Choices or check the self care section
of www.htmc.co.uk
<input type="checkbox"/> Wait and contact the practice the next day
<input type="checkbox"/> Contact 111 to get further information
<input type="checkbox"/> Go to A&E for further help | |
| 8 | You see a new letter arrived in your electronic health record. You open up the
letter to find it is about another patient in the practice. Do you:
<input type="checkbox"/> Read it and tell the person what you have read
<input type="checkbox"/> Inform the practice
<input type="checkbox"/> Don't tell anybody about it | |
| 9 | Do you feel you understand what Records Access means? | Yes No |

Should you need further help send an e-mail to Priority.Gardens@nhs.net
Please hand your completed questionnaire to reception. We will process your request and send an e-mail.